

# Great Northern Booking and Cancellation Policy – **NEW 2026**

Please note that this booking and cancellation policy is a summarized version. For full details, including specifics, please refer to our complete Fine Print Document (sent along with your deposit invoice)

## **Modification Rights**

- Great Northern may change booking and cancellation policies at any time.

## **Release of Liability**

- You must agree to a Release of Liability and Assumption of Risk Waiver before skiing with GN

## **Booking Based on Double occupancy: No guarantee of private rooms**

- Due to potential occupancy scenarios, we may need to accommodate guests in shared rooms.
- We have a few rooms equipped with two single beds to accommodate double occupancy.

## **Sharing with known individuals:**

- We will prioritize couples, family members, or close friends to share a room, ensuring that strangers are never placed together.

## **Non-Refundable Deposit**

- A deposit of CAD 1,200 is required at the time of booking.

## **Final Payment**

- Due 120 days before the arrival date or on October 15th, whichever date is earlier.
- Unpaid bookings may be canceled without notice.

## **Trip Cancellation & Interruption Insurance**

- Great Northern highly recommends that you purchase trip cancellation/interruption insurance when paying your deposit. This way, you can protect yourself financially in case of unexpected circumstances that may lead you to cancel your trip.
- If you cancel after the full payment was made and you did not purchase Trip Cancellation Insurance, you are responsible for finding a replacement skier for your trip
- For coverage, contact our preferred provider at <https://acera.ca/personal/travel-insurance/>

## **Skier's Cancellation**

- **If you wish to cancel your trip, you must notify GN in writing by email to [info@greatnorthernsnowcat.com](mailto:info@greatnorthernsnowcat.com)**
- **No refund if no replacement is found. NON-NEGOTIABLE**
- **If GN finds a replacement, funds will be refunded, less a CAD 250 + tax administrative fee.**
- **GN will not charge an admin fee if the skier finds a replacement to fill their seat and the skiers transfer funds among themselves.**

**Operator Cancellation**

- If Great Northern cancels, you can defer your funds or receive a full refund.
- No refunds for adverse weather conditions that are beyond our control.

**Re-Booking**

- After our guests depart from our lodge, they have 10 days to rebook for the following year

**Skis Rental**

- Available for \$25 + tax per day; needs should be indicated in advance.

**Group Guest Emergency Medical & Heli Evacuation Insurance – New for the 2025/2026 Season**

- Great Northern provides emergency medical and helicopter evacuation insurance as part of your package purchase.
- This insurance covers you ONLY while you are at the lodge with us until your departure.
- It covers ambulance services (including helicopter transport to the hospital), hospitalization, surgery, prescriptions, emergency transportation home, and more.
- All claims require you to be seen by a physician in Canada only.